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Mercantile Development, Inc. ISO 9001:2015 Certified

[Shelton, CT]—September 5, 2017—Mercantile Development, Inc. (MDI), a specialty converter of industrial wipers, is pleased to announce that its Quality Management System is ISO 9001:2015 certified for the design, manufacture, and sale of nonwoven wiping products.

This latest standard is based on quality management principles including strong customer focus, commitment of top management, the process approach, and continuous improvement. “Our Pro-Series® wiping products are an integral part of our customers’ processes and are used in a wide variety of critical cleaning environments, so certifying our QMS was a logical next step,” says Lucia Furman, President of MDI. “Our culture has always been one of striving for excellence so there was a solid foundation from which to build. We are proud to be one of the first companies involved in nonwovens to be certified to the ISO 9001:2015 standard.”

ANAB-accredited American Systems Registrar awarded the certification providing evidence of MDI’s strict adherence to a structured and systematic approach to operations with company-wide controls. “Achieving certification was a milestone for our organization and all of our dedicated employees were actively engaged in the initiative,” says Furman. “We are pleased to demonstrate to our business partners through ISO certification that we will continue to meet and exceed our customers’ expectations of service, product quality and performance.”

About MDI:

MDI is celebrating 70 years as a successful family-owned and operated business founded on a dedication to operational excellence and customer-driven service. Pro-Series nonwoven wiping products are manufactured at its 155,000-square foot converting facility and corporate headquarters in Shelton, Connecticut. MDI is a certified Small Business and a WBENC-Certified Women’s Business Enterprise. For more information, visit mdiwipers.com or call 800-333-0900.

The right partner makes all the difference™. Choose MDI - The Wiper Specialists®.

About ASR:

American Systems Registrar (ASR) is an ANAB accredited and IATF approved registrar. Founded in 1997, ASR is headquartered in Grand Rapids, Michigan with international offices in the European Union, Middle East, Africa and Asia. They have a heavily diversified customer base from large international manufacturers and service providers to small and medium sized family owned businesses. For more information, visit asrworldwide.com.

